



HDFC Securities is a major financial services provider in India promoted by HDFC Bank and JP Morgan Partners and their associates. HDFC Securities delivers stock broking services to a diverse and large customer base comprising retail and institutional investors. The pedigree of the brand and their country wide presence assures the investors of full transparency in their dealings in the highly competitive securities trading market.

Services & Solutions Delivered

CallConfine

Our complete suite of voice logging software applications customized with WebSync and Dashboard features to centrally record the transcripts of all telephonic interactions with customers and to monitor the system performance and usage.

Facility Management Services

Dashboard features to centrally record the transcripts of all telephonic interactions with customers and to monitor the system performance and usage.

Key Client Information

HDFC Securities

Head Office	Mumbai
Industry	BFSI
Vertical:	Capital Markets & Securities
Website	www.hdfcsec.com
Coverage	Pan India
Business Location	Mumbai
Technical Support	Pan India

Value Creation By Nexus

- 1 The CallConfine application along with Web Sync and dashboard features allows HDFC Securities to record all transcripts of their customer interactions over telephone at a centralized repository.
- 2 This not only fulfills a regulatory requirement but also enables the company to deliver accurate trading services and information as required by the customers.
- 3 Our facility management services are packaged to maintain peak performance of the technology infrastructure available with the company at all times.